

Terms and conditions for the sale of entrance tickets of CONGRESS BREMEN, MESSE BREMEN & ÖVB-Arena, M3B GmbH

General terms and conditions of business of CONGRESS BREMEN, MESSE BREMEN, M3B GmbH, hereinafter referred to as Organizer.

1) Scope of validity:

The present T&C apply to legal transactions in connection with supplies of congress tickets/entrance tickets on behalf and for the account of the Organizer.

2) Conclusion of contract:

As a result of the purchase of congress tickets/entrance tickets, contractual relationships exclusively originate between the ticket bearer (hereinafter: Customer) and the Organizer. Resale of congress tickets/entrance tickets is not permitted. The binding offer for conclusion of a contract shall come from Customer as soon as Customer orders entrance tickets by phone, e-mail or online registration by the close-off date and undertakes to pay the amount stated. After the close-off date, only registration on site shall be possible. The Organizer accepts the offer by dispatch of the invoice. In the event of entrance tickets for events, there shall be no statutory right of revocation, as the services offered with this online purchase of entrance tickets are not ones taking place in connection with leisure-time activities and for which the present contract provides for a specified date or period of time for the rendering (cf. § 312 g) subsection 1 sentence 1 no. 9 German Civil Code).

3) Payment

To the extent not agreed to the contrary with Customer, payment shall be by transfer (against invoice) or credit card payment. Depending on the event, payment by a SEPA direct debit or cash on site shall also be possible. With the authorisation for the SEPA direct debit procedure, the bank designated with the sort code shall irrevocably be instructed to notify Customer's name and address completely to the organizer by request if the SEPA direct debit is not honoured or if there is an objection against the direct debit, so that the Organizer can make its claim against Customer. On site, payment in cash, with EC or credit card shall be possible.

4) Tickets

For congresses / conferences or workshops, the documents shall be provided on site against presentation of the confirmation of registration or the invoice if payment has been completely made. For trade fairs, dispatch can take place for Customer's account or the tickets can be collected on site.

5) Cancellation / rebooking

There is no right of return or refund for tickets unless the event is cancelled. In this case, the Organizer will refund the ticket purchaser and holder the ticket price if the ticket purchaser and holder asserts their return and refund request in writing or by email (info@m3b-bremen.de) to M3B GmbH no later than two weeks after the originally planned event date (start), including their complete bank details. Cash refunds are

not possible.

For the sale of tickets, no right of withdrawal pursuant to Section 312 g para. 2 no. 9 BGB exists for consumers according to Section 13 BGB (German Civil Code) ("Consumer is any natural person who enters into a legal transaction for purposes that can be primarily attributed neither to their commercial nor to their self-employed professional activity").

6) Cancellation and move of event

In the event of an event being cancelled, Customer shall be entitled to reimbursement of the attendance fee up to 2 weeks after cancellation. Further-reaching claims, e.g. reimbursement of travelling and hotel expenses, have been ruled out. A geographical move of the event within Bremen shall not entitle to withdrawal from the purchase agreement, nor shall changed starting times provided they are within the period of the event announced. If the event is moved as regards location or time over and above this, Customer can withdraw within 2 weeks and the attendance fees shall be reimbursed.

Changes of cast and programmes, to the extent that they do not fundamentally change the character of the event, shall not entitle to withdrawal from the contract, to return of the tickets or to reduction of the purchase price.

7) Liability and damages

Liability of the Organizer can only be considered according to the principle of a representative's own liability.

8) Data protection and data processing

You can find the general data protection regulations of M3B GmbH at <https://www.m3b-bremen.de/data-protection/> and in the respective event's special conditions of participation.

9) Image material and sound rights

In the course of the event, image and sound recordings of the course of the event, of trade fair/congress attendees, stands and exhibits shall be produced by the Organizer or by third parties by order of the Organizer or with the consent of the Organizer. The results shall be used free of charge in media publications and for the Organizer's own advertising relative to the trade fair, taking art copyright law (right to one's own image) into due account. If you do not want this, please contact the photographer or our trade fair team at the entrances and exits. You can also contact us by email under <https://www.m3b-bremen.de/>. As a matter of principle, attendees are not allowed to produce image or sound recordings during the talks, unless they can present consent from the speaker.

10) Video surveillance

To maintain the security of our events, for focused risk prevention and, if applicable, to comply with our obligations as the operator of events, events are video-monitored on the basis of Art. 6 (1) 1 f GDPR. All video data is

handled confidentially and is generally not made available to third parties. However, stored recordings may be used as evidence in investigations of criminal offenses or in the assertion of civil law claims and may be forwarded to relevant bodies, such as law enforcement agencies. If there are no incidents during an event, recordings will be deleted after 72 hours. Further information on video surveillance and your data protection rights can be found on the respective on-site signs and in the data protection information linked above.

11) Legal foundation

If a third party accedes to the contract as a replacement attendee, he and the original attendee shall jointly be liable towards the organizers for the invoice amount and also for the re-booking fees as joint and several debtors. The foundation of bookings shall be the present T&C and the specific attendance conditions for attendees in question and, if applicable, exhibitors of the event booked. Oral agreements shall only be binding if they have been confirmed in writing.

12) Final provisions

If individual points from this condition are or become ineffective, the validity of the remainder of the agreement shall not be affected. The law of the Federal Republic of Germany shall prevail exclusively. Sole place of performance, regardless of the actual location of the event, for delivery, service and payment shall be Bremen. If both contracting parties are merchants, the exclusive place of jurisdiction of disputes resulting directly or indirectly from the contractual relationship shall be Bremen.

Bremen, July 2024

Based on the original German text.

The German text shall be legally binding for any and all legal claims.